



FairPoint Communications  
1 Davis Farm Road  
Portland, ME 04103

focuses on the immediate steps that need to be taken to recover functional operations within short duration events (less than 24 hours) and well as long term plans to maintain functionality during an extended event (up to, or greater than 72 hours).

#### **IT Recovery Plan**

Like most operations, FairPoint is dependent on an IT infrastructure to conduct business and serve customers. Because of its importance, FairPoint has a continuity plan established specifically for IT operations. The IT continuity plan addresses security and access control of data sites, onsite / offsite data backup methods, processes for sequencing of system(s) recoveries and ultimately the use and execution of our established Disaster Recovery Site located outside the FairPoint footprint.

#### **Plan Maintenance and Exercising**

The BCP is a so called "living" document. Updates to the plan are ongoing with changes incorporated annually at a minimum. Individual plan components are reviewed with oversight from FairPoint's Risk Management Team. In 2013, FairPoint began the process of migrating the BCP onto a cloud based solution which will allow access to the plan components from any computer, smartphone and tablet.

FCC FORM 481

Line 1010 – Voice Service Rate Comparability

The pricing of the company's voice service rate is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice, FCC DA15-470 released on April 16, 2015.

For Rates See Attachment: (700) Company Price Offerings (voice)

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Taconic Telephone Corp ("Taconic") provides a Lifeline Program discount for residence service for eligible low income customers. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toll calling included in the pricing for the offering.

The tariff pages outlining the terms of the Lifeline offering in Taconic Telephone Corp. in New York, including the pages of the New York Telecommunications Association, Inc. Tariff P.S.C. No. 2 with which Taconic concurs, are attached. The terms and conditions of residential local service can be found at <http://www.tariffs.net/fairpoint/tier.asp?cid=1644>

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Taconic Telephone Corp.  
d/b/a FairPoint Communications  
PSC No. 1 - Telephone  
Effective Date: May 31, 2013

Leaf 3  
Revision: 2  
Superseding Revision: 1

GENERAL AND LOCAL EXCHANGE SCHEDULE

SECTION 1 – CONCURRENCE & EXCEPTIONS

The Taconic Telephone Corp. d/b/a FairPoint Communications concurs in the rules and regulations contained in the New York State Telecommunications Association's tariff PSC No. 2 – Telephone. The following exceptions apply:

<u>Section</u>	<u>Page Number</u>	<u>Description of Exception</u>
1	N/A	No Exceptions
2	N/A	No Exceptions (T)
3	N/A	No Exceptions
4	N/A	No Exceptions
5	N/A	No Exceptions
6	N/A	No Exceptions
7	28	Personal/Family Mailbox service is available to business customers as "The Big Box" service.
8	N/A	No Exceptions
9	N/A	No Exceptions
10	N/A	No Exceptions
11	1	There is a maximum charge equal to two times the single line rate for any one directory listing.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Taconic Telephone Corp.  
d/b/a FairPoint Communications  
PSC No. 1 - Telephone  
Effective Date: June 8, 2013

Leaf 26  
Revision 2  
Superseding Revision: 1

GENERAL AND LOCAL EXCHANGE SCHEDULE

SECTION 3 - RATES, (CONT'D.)

3.6 Group Six (Local Exchange Services)

3.6.1 Rate Group I

	<u>Residential</u>		<u>Business</u>		
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	
<u>Flat Rate Exchange Service (Basic Service)</u>					
Individual Line	*	\$13.00	*	\$14.75	(I)
Two-Party Line **	*	\$12.79	*	\$12.39	(I)
Four-Party Line**	N/A	\$ 8.84	*	\$10.84	
Centrex Service Port	N/A	N/A	*	\$ 6.46	
Centrex Service Link	N/A	N/A	*	\$10.23	
Trunk Service Port	N/A	N/A	*	\$ 7.57	
Trunk Service Link	N/A	N/A	*	\$11.25	
<u>Local Measured Service Access Line Rate***</u>					
Individual Line	*	\$ 8.60	*	\$14.04	(I)
Centrex Service Port	*	N/A	*	\$ 6.50	
Centrex Service Link	*	N/A	*	\$10.04	
Trunk Service Port	*	N/A	*	\$ 8.00	
Trunk Service Link	*	N/A	*	\$12.29	
Lifeline	*	\$ 1.00	*	N/A	

- \* Minimum price will not be set below incremental cost.  
 \*\* Party Line Service is grandfathered to existing customers.  
 \*\*\* Local Usage is additional after the \$1.00 usage allowance has been applied.

Business Term and Volume Discounts are listed in Section 4.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Taconic Telephone Corp.  
d/b/a FairPoint Communications  
PSC No. 1 - Telephone  
Effective Date: June 8, 2013

Leaf 27  
Revision 2  
Superseding Revision: 1

GENERAL AND LOCAL EXCHANGE SCHEDULE

SECTION 3 - RATES, (CONT'D.)

3.6 Group Six (Local Exchange Services), (Cont'd.)

3.6.2 Rate Group II

	<u>Residential</u>		<u>Business</u>		
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	
<u>Flat Rate Exchange Service (Basic Service)</u>					
Individual Line	*	\$13.22	*	\$15.36	(I)
Two-Party Line **	*	\$13.01	*	\$12.79	(I)
Four-Party Line**	*	\$ 9.06	*	\$11.05	
Centrex Service Port	*	N/A	*	\$ 6.46	
Centrex Service Link	*	N/A	*	\$10.13	
Trunk Service Port	*	N/A	*	\$ 8.00	
Trunk Service Link	*	N/A	*	\$11.69	
<u>Local Measured Service Access Line Rate***</u>					
Individual Line	*	\$ 8.60	*	\$14.04	(I)
Centrex Service Port	*	N/A	*	\$ 6.50	
Centrex Service Link	*	N/A	*	\$10.04	
Trunk Service Port	*	N/A	*	\$ 8.00	
Trunk Service Link	*	N/A	*	\$12.29	
Lifeline	*	\$ 1.00	*	N/A	

- \* Minimum price will not be set below incremental cost.  
 \*\* Party Line Service is grandfathered to existing customers.  
 \*\*\* Local Usage is additional after the \$1.00 usage allowance has been applied.

Business Term and Volume Discounts are listed in Section 4..

Issued By:

Michael T. Skrivan, Vice President-Regulatory  
1 Davis Road, Portland ME 04103

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Taconic Telephone Corp.  
d/b/a FairPoint Communications  
PSC No. 1 - Telephone  
Effective Date: June 8, 2013

Leaf 28  
Revision 2  
Superseding Revision: 1

GENERAL AND LOCAL EXCHANGE SCHEDULE

SECTION 3 - RATES, (CONT'D.)

3.6 Group Six (Local Exchange Services), (Cont'd.)

3.6.3 Rate Group III

	<u>Residential</u>		<u>Business</u>		
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	
<u>Flat Rate Exchange Service (Basic Service)</u>					
Individual Line	*	\$13.48	*	\$15.85	(I)
Two-Party Line **	*	\$13.29	*	\$13.33	(I)
Four-Party Line**	N/A	\$ 9.34	*	\$11.65	
Centrex Service Port	N/A	N/A	*	\$ 6.46	
Centrex Service Link	N/A	N/A	*	\$10.13	
Trunk Service Port	N/A	N/A	*	\$ 8.34	
Trunk Service Link	N/A	N/A	*	\$12.03	
<u>Local Measured Service Access Line Rate***</u>					
Individual Line	*	\$ 8.60	*	\$14.04	(I)
	*				
Centrex Service Port	*	N/A	*	\$ 6.50	
Centrex Service Link	*	N/A	*	\$10.04	
Trunk Service Port	*	N/A	*	\$ 8.00	
Trunk Service Link	*	N/A	*	\$12.29	
Lifeline	*	\$ 1.00	*	N/A	

- \* Minimum price will not be set below incremental cost.  
 \*\* Party Line Service is grandfathered to existing customers.  
 \*\*\* Local Usage is additional after the \$1.00 usage allowance has been applied.

Business Term and Volume Discounts are listed in Section 4.



Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Taconic Telephone Corp.  
d/b/a FairPoint Communications  
PSC No. 1 - Telephone  
Effective Date: June 8, 2013

Leaf 29  
Revision 2  
Superseding Revision: 1

GENERAL AND LOCAL EXCHANGE SCHEDULE

SECTION 3 - RATES, (CONT'D.)

3.6 Group Six (Local Exchange Services), (Cont'd.)

3.6.4 Rate Group IV

	<u>Residential</u>		<u>Business</u>		
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	
<u>Flat Rate Exchange Service (Basic Service)</u>					
Individual Line	*	\$14.22	*	\$18.51	(I)
Two-Party Line **	*	\$13.61	*	\$15.75	(I)
Four-Party Line**	N/A	\$ 9.66	*	\$12.11	
Centrex Service Port	N/A	N/A	*	\$ 6.46	
Centrex Service Link	N/A	N/A	*	\$10.13	
Trunk Service Port	N/A	N/A	*	\$10.18	
Trunk Service Link	N/A	N/A	*	\$13.92	
<u>Local Measured Service Access Line Rate***</u>					(T)
Individual Lin	*	\$ 8.60	*	\$14.04	(I)
Centrex Service Port	*	N/A	*	\$ 6.50	
Centrex Service Link	*	N/A	*	\$10.04	
Trunk Service Port	*	N/A	*	\$ 8.00	
Trunk Service Link	*	N/A	*	\$12.29	
Lifeline	*	\$ 1.00	*	N/A	

- \* Minimum price will not be set below incremental cost.  
 \*\* Four-Party Line Service is grandfathered to existing customers.  
 \*\*\* Local Usage is additional after the \$1.00 usage allowance has been applied.

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Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Taconic Telephone Corp.  
d/b/a FairPoint Communications  
PSC No. 1 - Telephone  
Effective Date: June 8, 2013

Leaf 30  
Revision 2  
Superseding Revision: 1

GENERAL AND LOCAL EXCHANGE SCHEDULE

SECTION 3 - RATES, (CONT'D.)

3.6 Group Six (Local Exchange Services), (Cont'd.)

3.6.5 Rate Group V

	<u>Min</u>	<u>Residential</u> <u>Max</u>	<u>Min</u>	<u>Business</u> <u>Max</u>	
<u>Flat Rate Exchange Service (Basic Service)</u>					
Individual Line	*	\$14.97	*	\$22.25	(I)
Two-Party Line **	*	\$13.91	*	\$18.47	(I)
Four-Party Line**	N/A	\$10.06	*	\$12.73	
Centrex Service Port	N/A	N/A	*	\$ 7.46	
Centrex Service Link	N/A	N/A	*	\$11.58	
Trunk Service Port	N/A	N/A	*	\$12.77	
Trunk Service Link	N/A	N/A	*	\$16.55	
<u>Local Measured Service Access Line Rate***</u>					
Individual Line	*	\$ 8.60	*	\$14.04	(I)
Centrex Service Port	*	N/A	*	\$ 6.50	
Centrex Service Link	*	N/A	*	\$10.04	
Trunk Service Port	*	N/A	*	\$ 8.00	
Trunk Service Link	*	N/A	*	\$12.29	
Lifeline	*	\$ 1.00	*	N/A	

- \* Minimum price will not be set below incremental cost.
- \*\* Party Line Service is grandfathered to existing customers.
- \*\*\* Local Usage is additional after the \$1.00 usage allowance has been applied.

Business Term and Volume Discounts are listed in Section 4.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Taconic Telephone Corp.  
d/b/a FairPoint Communications  
PSC No. 1 - Telephone  
Effective Date: June 8, 2013

Leaf 31  
Revision 2  
Superseding Revision: 1

GENERAL AND LOCAL EXCHANGE SCHEDULE

SECTION 3 - RATES, (CONT'D.)

3.6 Group Six (Local Exchange Services), (Cont'd.)

3.6.6 Rate Group VI

	<u>Min</u>	<u>Residential</u> <u>Max</u>	<u>Min</u>	<u>Business</u> <u>Max</u>	
<u>Flat Rate Exchange Service (Basic Service)</u>					
Individual Line	*	\$15.57	*	\$26.30	(I)
Two-Party Line **	*	\$14.12	*	\$21.50	(I)
Four-Party Line**	N/A	\$10.47	*	\$13.40	
Centrex Service Port	N/A	N/A	*	\$9.98	
Centrex Service Link	N/A	N/A	*	\$13.88	
Trunk Service Port	N/A	N/A	*	\$15.58	
Trunk Service Link	N/A	N/A	*	\$19.42	
<u>Local Measured Service Access Line Rate***</u>					(T)
Individual Line	*	\$ 8.60	*	\$14.04	(I)
Centrex Service Port	*	N/A	*	\$ 6.50	
Centrex Service Link	*	N/A	*	\$10.04	
Trunk Service Port	*	N/A	*	\$ 8.00	
Trunk Service Link	*	N/A	*	\$12.29	
Lifeline	*	\$ 1.00	*	N/A	

- \* Minimum price will not be set below incremental cost.
- \*\* Party Line Service is grandfathered to existing customers.
- \*\*\* Local Usage is additional after the \$1.00 usage allowance has been applied.

Business Term and Volume Discounts are listed in Section 4.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Taconic Telephone Corp.  
d/b/a FairPoint Communications  
PSC No. 1 - Telephone  
Effective Date: June 8, 2013

Leaf 32  
Revision 2  
Superseding Revision: 1

GENERAL AND LOCAL EXCHANGE SCHEDULE

SECTION 3 - RATES, (CONT'D.)

3.6 Group Six (Local Exchange Services), (Cont'd.)

3.6.7 Rate Group VII

	<u>Residential</u>		<u>Business</u>		
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	
<u>Flat Rate Exchange Service (Basic Service)</u>					
Individual Line	*	\$16.30	*	\$30.35	(I)
Two-Party Line **	*	\$14.34	*	\$24.52	(I)
Four-Party Line**	N/A	\$10.87	*	\$14.06	
Centrex Service Port	N/A	N/A	*	\$11.81	
Centrex Service Link	N/A	N/A	*	\$15.78	
Trunk Service Port	N/A	N/A	*	\$18.39	
Trunk Service Link	N/A	N/A	*	\$22.26	
<u>Local Measured Service Access Line Rate***</u>					(T)
Individual Line	*	\$ 8.60	*	\$14.04	(I)
				*	
Centrex Service Port	*	N/A	*	\$ 6.50	
Centrex Service Link	*	N/A	*	\$10.04	
Trunk Service Port	*	N/A	*	\$ 8.00	
Trunk Service Link	*	N/A	*	\$12.29	
Lifeline	*	\$ 1.00	*	N/A	

\* Minimum price will not be set below incremental cost.

\*\* Party Line Service is grandfathered to existing customers.

\*\*\* Local Usage is additional after the \$1.00 usage allowance has been applied.

Business Term and Volume Discounts are listed in Section 4.

Issued By:

Michael T. Skriyan, Vice President-Regulatory  
1 Davis Road, Portland ME 04103

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Taconic Telephone Corp.  
d/b/a FairPoint Communications  
PSC No. 1 - Telephone  
Effective Date: June 8, 2013

Leaf 33  
Revision 2  
Superseding Revision: 1

GENERAL AND LOCAL EXCHANGE SCHEDULE

SECTION 3 - RATES, (CONT'D.)

3.6 Group Six (Local Exchange Services), (Cont'd.)

3.6.8 Rate Group VIII

	<u>Residential</u>		<u>Business</u>		
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	
<u>Flat Rate Exchange Service (Basic Service)</u>					
Individual Line	*	\$17.13	*	\$34.92	(I)
Two-Party Line **	*	\$14.54	*	\$27.57	(I)
Four-Party Line**	N/A	\$11.29	*	\$14.89	
Centrex Service Port	N/A	N/A	*	\$13.87	
Centrex Service Link	N/A	N/A	*	\$17.93	
Trunk Service Port	N/A	N/A	*	\$21.55	
Trunk Service Link	N/A	N/A	*	\$25.50	
<u>Local Measured Service Access Line Rate***</u>					(T)
Individual Line	*	\$ 8.60	*	\$14.04	(I)
Centrex Service Port	*	N/A	*	\$6.50	
Centrex Service Link	*	N/A	*	\$10.04	
Trunk Service Port	*	N/A	*	\$8.00	
Trunk Service Link	*	N/A	*	\$12.29	
Lifeline	*	\$ 1.00	*	N/A	

- \* Minimum price will not be set below incremental cost.  
 \*\* Party Line Service is grandfathered to existing customers.  
 \*\*\* Local Usage is additional after the \$1.00 usage allowance has been applied.  
 Business Term and Volume Discounts are listed in Section 4.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Taconic Telephone Corp.  
d/b/a FairPoint Communications  
PSC No. 1 - Telephone  
Effective Date: June 8, 2013

Leaf 34  
Revision 2  
Superseding Revision: 1

GENERAL AND LOCAL EXCHANGE SCHEDULE

SECTION 3 - RATES, (CONT'D.)

3.6 Group Six (Local Exchange Services), (Cont'd.)

3.6.9 Rate Group IX

	<u>Residential</u>		<u>Business</u>		
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	
<u>Flat Rate Exchange Service (Basic Service)</u>					
Individual Line	*	\$18.13	*	\$39.69	(I)
Two-Party Line **	*	\$14.74	*	\$30.81	(I)
Four-Party Line**	N/A	\$11.89	*	\$15.90	
Centrex Service Port	N/A	N/A	*	\$16.10	
Centrex Service Link	N/A	N/A	*	\$18.27	
Trunk Service Port	N/A	N/A	*	\$25.69	
Trunk Service Link	N/A	N/A	*	\$26.14	
<u>Local Measured Service Access Line Rate***</u>					
Individual Line	*	\$ 8.60	*	\$14.04	(I)
Centrex Service Port	*	N/A	*	\$ 6.50	
Centrex Service Link	*	N/A	*	\$10.04	
Trunk Service Port	*	N/A	*	\$ 8.00	
Trunk Service Link	*	N/A	*	\$12.29	
Lifeline	*	\$ 1.00	*	N/A	

\* Minimum price will not be set below incremental cost.

\*\* Party Line Service is grandfathered to existing customers.

\*\*\* Local Usage is additional after the \$1.00 usage allowance has been applied.  
Business Term and Volume Discounts are listed in Section 4.



Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Taconic Telephone Corp.  
d/b/a FairPoint Communications  
PSC No. 1 - Telephone  
Effective Date: June 8, 2013

Leaf 35  
Revision 2  
Superseding Revision: 1

GENERAL AND LOCAL EXCHANGE SCHEDULE

SECTION 3 - RATES, (CONT'D.)

3.6 Group Six (Local Exchange Services), (Cont'd.)

3.6.10 Rate Group X

	<u>Residential</u>		<u>Business</u>		
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>	
<u>Flat Rate Exchange Service (Basic Service)</u>					
Individual Line	*	\$19.47	*	\$44.77	(I)
Two-Party Line **	*	\$16.76	*	\$34.35	(I)
Four-Party Line**	N/A	\$12.81	*	\$17.23	
Centrex Service Port	N/A	N/A	*	\$18.60	
Centrex Service Link	N/A	N/A	*	\$18.66	
Trunk Service Port	N/A	N/A	*	\$30.09	
Trunk Service Link	N/A	N/A	*	\$26.82	
<u>Local Measured Service Access Line Rate***</u>					
Individual Line	*	\$ 8.60	*	\$14.04	(I)
Centrex Service Port	*	N/A	*	\$6.50	
Centrex Service Link	*	N/A	*	\$10.04	
Trunk Service Port	*	N/A	*	\$ 8.00	
Trunk Service Link	*	N/A	*	\$12.29	
Lifeline	*	\$ 1.00	*	N/A	

- \* Minimum price will not be set below incremental cost.  
 \*\* Party Line Service is grandfathered to existing customers.  
 \*\*\* Local Usage is additional after the \$1.00 usage allowance has been applied.

Business Term and Volume Discounts are listed in Section 4.



Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Taconic Telephone Corp.  
d/b/a FairPoint Communications  
PSC No. 1 - Telephone  
Effective Date: August 12, 2012

Leaf 87  
Revision 2  
Superseding Revision: Pending Page 1

GENERAL AND LOCAL EXCHANGE SCHEDULE

SECTION 6 - RESALE SERVICES, (CONT'D.)

6.15 LifeLine Telephone Service

6.15.1 Description

The Company Concurs in the New York State Telecommunications Association, INC. PSC Tariff No. 2 - Telephone with respect to Lifeline services.

(D)

6.15.2 Terms and Conditions

(D)

A. These services are restricted to low income residential end users. To qualify for lifeline service an end user must be a recipient of benefits as outlined in New York State Telecommunications Association, Inc. P.S.C No. 1 - Telephone tariff Section 9.A.

B. Customers must provide proof to Taconic that their Lifeline end users are receiving, or have received during the past year, one or more of the above benefits. Lifeline rate treatment will not begin until proof of eligibility is provided to Taconic.

The Lifeline discount is effective upon receipt of a company form of eligibility. If the form is not returned, no further action is taken by Taconic to establish eligibility.

C. Taconic may make periodic verification of the end user's eligibility status with the New York State Department of Social Services. Customers must provide, at Taconic's request, name, address, social security number, Department of Social Services case number and telephone number of all Lifeline end users currently in service. If, after verification, an end user is identified as being ineligible, the Customer will be notified that, unless the information is shown to be in error, Lifeline rate treatment will be discontinued.

If Taconic finds that a Customer has improperly resold significant quantities of wholesale Lifeline services on an intentional or systematic basis, it may propose a remedial action to the Director of Communications Division of the New York State Department of Public Service. Remedial actions are subject to the approval of the Public Service Commission.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Received: 05/30/2012

Status: EFFECTIVE  
Effective Date: 07/01/2012

P.S.C. No. 2 - Telephone

New York State Telecommunications Association, Inc.

Section 9  
Second Revised Page 3  
Superseding First Revised Page 3

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE

1. Lifeline Telephone Service Options

a. Description

1. Lifeline Discounted Service

This service provides a flat rate federal discount of \$9.25, consisting of a \$6.50 reduction of the Federal Subscriber Line Charge and a \$2.75 reduction in the monthly rate for local exchange telephone service for residential customers. Qualified customers may choose any type or grade of local telephone service, including bundled services that are normally offered by the Company.

(C)

1 A. Additional Lifeline Discount

This service provides the discount as outlined in A.1.a.1 above and may provide an additional discount equal to the serving company's increase in residential basic local exchange service, as authorized by the NYS Department of Public Service in Case No. 07-C-0349, released March 4, 2008, whereby the NY Commission authorized certain companies to increase basic local service rates up to \$2.00 per year for 2 years. The discount can be found on Addendum 1 of the individual Company tariff for those companies offering the Additional Lifeline Discount.

Date Issued: May 30, 2012

Date Effective: July 1, 2012

Issued by: Caroline Hill, Director Tariffs

NYSTA, Inc., 20 Corporate Woods Boulevard, Albany, NY 12210

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Received: 05/30/2012

Status: EFFECTIVE  
Effective Date: 07/01/2012

P.S.C. No. 2 - Telephone

New York State Telecommunications Association, Inc.

Section 9  
First Revised Page 3.1  
Superseding Original Page 3.1

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE

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(D)

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Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Received: 03/29/2012

Status: EFFECTIVE  
Effective Date: 04/29/2012

P.S.C. No. 2 - Telephone

New York State Telecommunications Association, Inc.

Section 9  
First Revised Page 4  
Superseding Original Page 4

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE (cont'd)

1. Lifeline Telephone Service Options (cont'd)

b. General

Qualified customers may choose to apply the federal Lifeline credit to any of the company's local service offerings, including any local bundled service offering, basic local service, or message rate service. Message rate Lifeline service is available only where central office facilities permit. For connection of new service, service connection charges apply unless the customer qualifies for connection assistance under the Tribal Lands Link Up program.

(C)

Service connection charges do not apply to change existing service from:

1. Message or flat rate services to Lifeline service.
2. Lifeline service to non-Lifeline services.

*Issued in Compliance with FCC Order in Dockets: WC Docket No. 11-42, WC Docket No. 03-109, CC Docket No. 96-45, WC Docket No. 12-23*

Date Issued: March 29, 2012  
Issued by: Robert R. Puckett, President  
NYSTA, Inc., 20 Corporate Woods Boulevard, Albany, NY 12211

Date Effective: April 29, 2012



Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Received: 05/30/2012

Status: EFFECTIVE  
Effective Date: 07/01/2012

P.S.C. No. 2 - Telephone

New York State Telecommunications Association, Inc.

Section 9  
First Revised Page 4.1  
Superseding Original Page 4.1

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE (cont'd)

2. Regulations

- a. These services are restricted to low income residential customers. To qualify for Lifeline service a customer must certify and provide documentation as income eligible. For a consumer to be eligible under the income requirements, the consumer's household income as defined in § 54.400(f) of the FCC Rules must be at or below 135% of the Federal Poverty Guidelines for a household of that size or a recipient of benefits from any one of the following Entitlement Programs:

1. Medicaid;
2. Supplemental Nutrition Assistance Program (SNAP) F/K/A Food stamps;
3. Supplemental Security Income;
4. Federal Public Housing Assistance (Section 8);
5. Low-Income Home Energy Assistance Program (LIHEAP);
6. National School Lunch Program's free lunch program;
7. Temporary Assistance for Needy Families/SafetyNet;
8. Veterans Disability Pension
9. Veterans Surviving Spouse Pension

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*Issued in Compliance with FCC Order in Dockets: WC Docket No. 11-42, WC Docket No. 03-109, CC Docket No. 96-45, WC Docket No. 12-23*

Date Issued: May 30, 2012  
Issued by: Robert R. Puckett, President  
NYSTA, Inc., 20 Corporate Woods Boulevard, Albany 12211

Date Effective: July 1, 2012

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Received: 03/29/2012

Status: EFFECTIVE  
Effective Date: 04/29/2012

P.S.C. No. 2 - Telephone

New York State Telecommunications Association, Inc.

Section 9  
First Revised Page 5  
Superseding Original Page 5

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE (cont'd)

2. Regulations (cont'd)

b. The Lifeline discount is effective upon receipt of a completed form of eligibility. If the form is not returned, no further action is taken by the Company to establish eligibility.

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c. The Company, in coordination with appropriate agencies and the Lifeline Customer, will require Lifeline customers to be re-certified, on an annual basis. Lifeline customers will need to certify that they continue to be eligible to receive these Lifeline benefits and that they are not receiving benefits from another company. If a customer is identified as being ineligible, the customer will be notified that unless the information is shown to be in error, the Lifeline discount will be discontinued. The customer will be billed for discounts received for the time that they were proven to be ineligible for the service.

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3. Locality Charge Waiver

Customers receiving Lifeline Telephone Service will have applicable locality charges waived each month while they are receiving the Lifeline Assistance.

4. Voluntary Toll Blocking (Restriction)

Customers receiving Lifeline service can voluntarily request and receive toll blocking (call restriction), third number billing/collect call restriction without a monthly charge. There will be no record order charge to add these types of restrictions (blocking).

*Issued in Compliance with FCC Order in Dockets: WC Docket No. 11-42, WC Docket No. 03-109, CC Docket No. 96-45, WC Docket No. 12-23*

Date Issued: March 29, 2012

Date Effective: April 29, 2012

Issued by: Robert R. Puckett, President

NYSTA, Inc., 20 Corporate Woods Boulevard, Albany, NY 12211



Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Taconic Telephone Corp provides a Lifeline Program discount for residence service for eligible low income customers. The Lifeline Program discount is applied to any month to month residence local service, package or bundle offering. The discount is intended to offset the Subscriber Line Charge and local line charge, although eligible packages and bundles may have toll calling included in the pricing for the offering.

The tariff pages outlining the terms of the Lifeline offering in Taconic Telephone Corp. in Massachusetts are attached. The terms and conditions of residential local service can be found at <http://www.tariffs.net/fairpoint/tier.asp?cid=1644>

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Taconic Telephone Corp.  
d/b/a FairPoint Communications

MDTC Tariff No. 3  
Second Revised Page 23  
Cancels First Revised Page 23

LOCAL GENERAL SCHEDULE

SECTION 3 - RATE TABLES AND THEIR APPLICATION, (CONT'D.)

3.15 Lifeline Service

3.15.1 General

A monthly discount for local telephone service is available to qualified low income residential customers. Only one such discount is available to any qualified residence household. For this offering, a household is defined as any individual or group of individuals who are living together at the same address as one economic unit.

This reduction may be applied to the monthly rate of the following residential services:

Individual Access Line Service  
2-Party Access Line Service  
4-Party Access Line Service

To qualify for Lifeline service, a customer must either be a recipient of benefits from any one of the following programs:

Medicaid or MassHealth  
Supplemental Security Income (SSI)  
Supplemental Nutrition Assistance Program (SNAP) (f/k/a Food Stamps)  
Emergency Aid to the Elderly, Disabled and Children (EAEDC)  
Federal Public Housing Assistance\*  
Low Income Home Energy Assistance Program (LIHEAP)  
National School Lunch Program (free meals program only)\*  
Temporary Assistance for Needy Families (TANF)\*  
Transitional Aid to Families with Dependent Children (TAFDC)

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\*Qualifying participation in these programs or income levels is effective June 1, 2012.

Or beginning June 1, 2012, must have a household income at or below 135% of the Federal Poverty Guidelines.

Applicants must provide proof of eligibility. The Company will make annual verification of the customer's eligibility status. If after verification, a customer is identified as being ineligible, the customer will be notified that unless the information is shown to be in error, the Lifeline discount will be discontinued. The customer will be billed for discounts received for the time that they were proved to be ineligible for the service.

Form 481 Line 1210- Terms & Conditions for Lifeline Customers

Taconic Telephone Corp.  
d/b/a FairPoint Communications

MDTC Tariff No. 3  
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LOCAL GENERAL SCHEDULE

SECTION 3 - RATE TABLES AND THEIR APPLICATION, (Cont'd.)

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3.15 Lifeline Service (Cont'd.)

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3.15.2 Rates and Charges

Lifeline service provides for a reduction in the rate for local exchange service, not to exceed the rate charged for such service.

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	Federal	State	Total
Local Rate Reduction	\$9.25	\$6.00	\$15.25

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3.16 Link-Up America

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3.16.1 General

The Link-Up America program was eliminated on April 1, 2012, by order of the Federal Communications Commission in Docket No. 11-12, 03-109, 96-45, and 12-23.

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**Please complete the statement below:**

The total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations is:

	Year 1	Year 2	Year 3
\$			

Please use this tab to report census block information indicating where funding was spent.

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